

Refund and Cancellation Policy

Cancellation of the paid exam fee is not applicable and hence there shall be no refund (full or in part) of the Fee amount.

Privacy Policy

For us privacy for our valued users is very important. We strongly believe that the personal information of our users should not be shared with the third party. Privacy is the right of an individual and at University of Allahabad, Prayagraj, the information of the users such as contact no., email, addresses etc is used only for the internal purpose and not for sale. Your contact information is stored in our database and is only used to contact you during the course of your association with us. We at University of Allahabad, Prayagraj. condemn the unauthorized reach and misuse and/or disclosure of the personal information of the customer and we have strict guidelines and high security features to prevent the same. Any changes in our 'Privacy Policy' will be posted here on the website.

Secure Online Payments

The visitor on our website please take a note that your name, email address and other personal information submitted on our website will be stored with us in a secured format and may be used only for the specific reason related to your registration. Like other platforms our server log files also receives general information such as IP address of the visitor, cookie etc. For the financial transactions by Credit Card, debit card, Internet Banking and UPI Payment University of Allahabad, Prayagraj uses a 3rd party secure payment gateway provided by "World Line" and the card details are 'not stored' with them, instead the University of Allahabad, Prayagraj. Information is securely stored and encrypted with RuPay/Visa/MasterCard and other payment options.